FACILITY MANAGEMENT CORE COMPETENCIES

- **COMMUNICATIONS**-technology, integration, knowledge management

- **FINANCE**-with regard to real estate facilities, analyzing, accounting, forecasting, budgeting, tax auditing and controlling

- **HUMAN AND ENVIRONMENTAL FACTORS**-environmental, health and safety workplace dynamics, teamwork, interpersonal behaviors, ergonomics

- **LEADERSHIP & MANAGEMENT**-code compliance, telecommunications, purchasing, security, food service, reprographics, building services, transportation, furnishing and equipment inventory, maintenance and outsourcing management

- **OPERATIONS AND MAINTENANCE**-physical plant, preventative maintenance, conservation, energy management systems

- **PLANNING AND PROJECT MANAGEMENT**-strategic, tactical and annual facility planning: new construction and/or renovations; architecture and/or engineering projects

- **QUALITY ASSESSMENT AND INNOVATION**-international standards organization, standards, facility audits and total quality management

- **REAL ESTATE**-acquisitions, financials, negotiations and/or disposals

- **TECHNOLOGY**-development, implementation and maintenance of Information Technology (IT) systems